



VESTA[®] NETWORK SECURITY OPERATIONS CENTER

**BEST-IN-CLASS SERVICES FOR 24/7 MONITORING AND 9-1-1
SYSTEMS MANAGEMENT**





ENSURE YOUR COMMUNICATIONS INTEGRITY

Routine system monitoring, network connectivity issues and ongoing cyber threats eat up valuable time and resources. At Motorola Solutions, we understand the complexities and challenges associated with maintaining communications integrity. It's why we proudly offer our Network Security Operations Center (NSOC), a best-in-class solution for 24/7 monitoring and 9-1-1 systems management.

Designed exclusively for Public Safety communications, the NSOC includes state-of-the-art technology, processes and tools all provided by our highly trained, dedicated team. With connectivity to the NSOC, our advanced systems facilitate true Emergency Services-grade monitoring and management. This includes:

- Real-time monitoring of systems, devices and applications
- Advanced network monitoring (real-time and historical)
- Fault remediation, notification and escalation
- Advanced metadata-driven rules for incident correlation to simplify alarms and accelerate mediation
- Enterprise network management capabilities, including asset discovery and inventory, software distribution, automated patching, operating system deployment, power management and remote desktop control

KEY BENEFITS

Maximize Performance: Increase system uptime and quality of service through fast detection of service disruptions and restoration of services

Save Time: Take back valuable minutes and better allocate resources with proactive monitoring that helps reduce truck rolls and IT support requests

Rely on Trusted Expertise: Depend on our skilled team to be the first line of defense and have greater peace of mind

Reduce Risk: Gain visibility, enhance performance and increase cyber security with our full suite of NSOC offerings

NETWORK SECURITY OPERATIONS CENTER OFFERINGS

ADVANCED NETWORK MONITORING



HARDWARE & APPLICATION MONITORING



VIRUS PROTECTION



PATCH MANAGEMENT



DISASTER RECOVERY

Choose one or multiple services to help ensure communications integrity and ultimately, the safety of your community.

ADVANCED NETWORK MONITORING

- Provides secure, continuous monitoring of networking layer 2 and 3 infrastructure for network stability and continuity of operations
- Supplies active monitoring and alerting at the system, device and application levels, as well as passive collection of historical events
- Delivers on-demand & historical reporting, including monthly network performance reports (Jitter, Latency, Availability, and Packet Delivery Performance Statistics, SLA Compliance Metrics) and management reports on user activity, administrative changes and security alerts

HARDWARE & APPLICATION MONITORING

- Proactively monitors key systems to detect faults and mitigate risks to ensure highest possible system performance and availability
- Monitors each server, workstation and networking device for hardware alarms, software alarms and performance thresholds
- Minimizes risk and the possibility of service interruptions, predicting issues before they occur
- Alarms the NSOC for remediation, notification and escalation, with most alarms resolved remotely

VIRUS PROTECTION

- Delivers virus protection as a service, ensuring updates are tested and applied in a timely, efficient manner
- Provides a best-in-class antivirus solution, certified for the VESTA® platform and continuously updated to automatically detect and remove the latest viruses

PATCH MANAGEMENT

- Deploys Microsoft® updates and patches after validating they are compatible with the VESTA solution
- Helps ensure system integrity and security, especially when bundled with Virus Protection for comprehensive, hands-free care

DISASTER RECOVERY

- Creates automatic system backups and snapshots of critical systems to a separate backup system
- Enables operational continuity with minimal downtime, even in the event of a major failure, by quickly restoring workstations and servers, through partnership with a leading disaster recovery software provider
- Allows PSAPs to be proactive and minimize their risk as well as to that of their public's safety



Learn why so many agencies trust our Network Security Operations Center offerings to protect their technology investment and safeguard their communities. We welcome the opportunity to do the same for you.

Experience the VESTA difference.
Call **951.719.2100**.

VESTA® HIGHLIGHTS

- Our comprehensive, state-of-the-art VESTA® portfolio encompasses Next Generation 9-1-1 and Emergency Notification and supports public and private operations globally.
- VESTA solutions are deployed in more than two-thirds of the most populous U.S. cities. This gives our team unmatched industry experience in deploying and servicing systems of any size.
- Over 60% of all 9-1-1 calls in the U.S. are received by VESTA call handling solutions. More than 100,000 Telecommunicators interact with our 9-1-1 equipment every day to protect over 200 million people 24/7.
- Use of our VESTA Emergency Notification solutions spans over 20 countries and over 20 industries. They help our corporate users ensure operational resiliency and human continuity, as well as to share non-critical information daily.
- Nearly 150 VESTA call handling systems are in service at Federal installations worldwide, and our VESTA® Communicator solution is the emergency notification solution of choice for many Federal Civil agencies. In fact, VESTA supports the communications needs of the Department of Defense and other Federal agencies in 12 countries.

For more information, please visit us on the web at: www.vestapublicsafety.com



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