



# VESTA<sup>®</sup> COMMUNICATOR

## THE FLAGSHIP FOR EMERGENCY NOTIFICATION

The VESTA<sup>®</sup> Communicator solution provides organizations of every size the speed, intelligence and reliability needed to notify and mobilize critical resources at a moment's notice.

### MAINTAIN OPERATIONS AND BETTER PROTECT ASSETS

In an emergency, your ability to maintain operations and protect employees and property rests on your capacity to quickly alert and assemble critical resources. Yet, an increasingly mobile and tech-driven workforce has rendered manual and single-modal communications ineffective. To keep your people connected when it matters most, you must have fast, reliable technology. Discover the solution trusted by hundreds of public and private organizations worldwide – the VESTA<sup>®</sup> Communicator emergency notification solution from Motorola Solutions.

First introduced over 30 years ago, our pioneering platform automated complex staffing procedures for the highly regulated nuclear power

industry. Its benefits became known to other businesses and at all levels of government, resulting in its global adoption. In the years since, the VESTA Communicator solution has helped these organizations through such tragic events as 9/11, Hurricane Katrina and the Boston Marathon bombings. Today, it continues to lead the way due to its flexibility to meet the ever-changing demands of its loyal users.

They look to the VESTA Communicator solution to automate emergency and routine communications. They use it to quickly provide situation facts or instruction by phone, text message, email and other devices. The solution can also gather critical feedback, like ETA and "Are

You OK?" status, and conduct surveys for greater detail.

The VESTA Communicator solution is available as an on-premise, Software-as-a-Service (SaaS) or hybrid deployment. No matter which you choose, the solution delivers the speed and intelligence to mobilize groups of any size or type, including executive management, security teams, IT personnel and others. It also rapidly fills positions based on skill, certification, schedule and other criteria.

The VESTA Communicator solution seamlessly integrates with other mission-critical business systems through a robust web services API. Plus, it incorporates advanced encryption and multi-tiered architecture to ensure information



security. Other key features include two-way SMS, single sign-on (SSO), comprehensive reporting and extensive calling capacity through MassCall®, to name a few.

Common uses include inclement weather, workplace violence, IT alerts and BC/DR drills, among countless others. For these situations, notification scenarios can be scheduled or activated from a web browser, as well as by phone. Users can modify contacts, prepare messages and assess results, depending on their user role, which supervisors can customize to match their operational responsibilities.

A variety of add-on modules are available and allow you to further configure the solution to your needs. These include the Inbound Bulletin Board, Self-Registration Portal and Web/Phone Check-in. Its companion product, the VESTA® Alert mass notification solution, can be opened directly from the VESTA® Communicator's interface for rapid, map-based alerting of people in specific locations. Together, they deliver the tools necessary for a comprehensive emergency communications program.

You'll hear many customers remark about our world-class technical support for these solutions. We also offer an inclusive education program, helping any organization ensure its communications success in any situation.

## THE VESTA® SOLUTIONS SUITE

Our VESTA® Next Generation 9-1-1 solutions serve more than 60% of all U.S. Public Safety Answering Points, as well as Federal DoD operations globally. Our Emergency Notification solutions support the communications needs of hundreds of public and private sector organizations worldwide. As one of the most trusted solutions providers in Public Safety communications, we help people be their best in the moments that matter.

Experience the VESTA difference. Call **951.719.2100**.

For more information, please visit us  
on the web at: [www.vestapublicsafety.com](http://www.vestapublicsafety.com)



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## KEY BENEFITS

### ENHANCED COMMUNICATION

- Rapidly delivers critical information via phone, pager, fax, email, TTY and SMS/text messaging
- Mobilizes personnel, teams and others based on situational needs
- Validates the well-being of personnel
- Runs multiple scenarios simultaneously, alerting any number of people of escalating events
- Handles incoming and outgoing calls concurrently
- Integrates with Facebook and Twitter
- Transfers notification recipients or inbound callers to a conference bridge, live operator, help desk or other phone line (optional)

### FLEXIBILITY AND RELIABILITY

- Deploys on-premise, SaaS or a combination of both
- Integrates seamlessly with other critical applications via our web services API
- Supports single sign-on via SAML or Active Directory
- Provides Custom User Roles to specify which features certain users can access
- Ensures your communications readiness through unequalled solution reliability and 24/7 support
- Supplies comprehensive, interactive help (e.g., search index, glossary, quick reference guides, etc.)

### OPERATIONAL EFFICIENCIES

- Launches notifications in as little as three clicks; uses one screen to create and activate scenarios
- Results in better allocation of personnel, allowing them to focus on response vs. communication
- Allows individuals to update their contact details through optional Self-Registration Portal (SRP)
- Surveys for feedback for faster, more informed decision-making, better coordinated response
- Offers seamless integration with the Alertus facilities notification system to activate desktop notification, alert beacons, fire panels, indoor speakers and more from within a scenario
- Documents results in comprehensive reports for a full audit trail