



VESTA® ROUTER SERVICE

NG9-1-1 CALL ROUTING AND ESINET AS-A-SERVICE

Our VESTA® Router Service provides 9-1-1 Authorities the cornerstone to their NG9-1-1 transitions in a way that fits their resources, budgets and timelines. Our commitment to standards and our flexibility for regional or statewide deployments – keeping calls in region – add up to a sound investment with new capabilities to better safeguard citizens.

KEEP YOUR TECHNOLOGY CURRENT AND LEAVE THE HEAVY LIFTING TO US

Trying to understand the complex components and timing of Next Generation 9-1-1 (NG9-1-1) can be overwhelming. It's why Motorola Solutions offers the VESTA® NEXT Portfolio of critical NG9-1-1 elements 'as-a-service.' This means we take the responsibility to keep your technology current, so you minimize your capital investment. Bottom line, you leave the heavy lifting to us.

A foundation of the VESTA NEXT Portfolio is the VESTA® Router Service, which provides NG9-1-1 call routing with ESInet connectivity. Our experience in 9-1-1 call routing dates back more than two decades to successfully deliver more than 25 million emergency calls. Now, you can make the VESTA Router Service a cornerstone of your NG9-1-1

transition to replace aging legacy selective routers. We work with you to ensure your transition is consistent with your resources, budgets and timelines. And, as capabilities expand, you migrate to full i3, including geospatial routing. This strategy gives you assurance that your NG9-1-1 routing capabilities align with portfolio advances in spatial data, analytics, mapping and multimedia delivery.

BE CONFIDENT WITH GUIDING PRINCIPLES

Our VESTA Router Service is guided by transparency, flexibility and control. This means it's built to your needs and design requirements. Unlike other solutions, it's engineered for regional or statewide deployments, keeping your calls in region for greater reliability and redundancy. You know how your calls are routed, based on your defined policies.



TRUST OUR SMART BUILD OF YOUR ESINET

At Motorola Solutions, we offer an end-to-end solution for the build and monitoring of your ESInet's IP circuits. This begins with a network assessment to design your redundant ESInet networks in compliance with FCC diversity and reliability requirements. The service continues with the migration of your existing carrier networks. We also integrate your ESInet and NG9-1-1 call handling equipment to help Telecommunicators easily manage the different multimedia to come, starting with Text-to-9-1-1.

GET NEW SECURITY FOR A NEW ENVIRONMENT

As your 9-1-1 Authority moves from a legacy, landline network environment to a more open Internet Protocol (IP) based solution, your risk profile changes. The VESTA® Router Service makes security a top priority at every level. Our security program adheres to industry standards and guidelines and utilizes the defense in depth strategy. Defense in depth covers all aspects of physical, logical and operational security to protect your systems and their sensitive data. It puts multiple layers of security throughout your system for redundancy and quick isolation of breaches. As a result, your operations gain integrity and your citizens, a safer community.

GAIN VITAL NETWORK OPERATIONS SUPPORT

Routine system monitoring, network connectivity issues and ongoing cyber threats eat up valuable time and resources. At Motorola Solutions, we remove these burdens and mitigate associated risks with vital network operations services that include technical support, system monitoring and security – 24/7 – from our state-of-the-art Network Security Operations Center (NSOC). Our NSOC is 100% dedicated and fully optimized for your 9-1-1 needs and mission-critical expectations. From here, our team and technology serve as an extension of your operations to help prevent problems before they happen, ensuring your readiness at all times.

DATA CENTERS FOR YOUR CALL ROUTING SERVICE

At Motorola Solutions, we go to great lengths to select the best data centers for your VESTA Router Service. We evaluate facilities within your region or state for their mechanical and technical quality, as well as their operational maturity. Specifically, we look for:

- Security, high redundancy and high availability
- Fully redundant power and cooling subsystems
- The ability to operate for an indefinite period during primary power outages
- Support of multiple carriers
- Alternate entrance facilities to mitigate the impact of network outages or fiber cuts and more

THE VESTA® SOLUTIONS SUITE

Our VESTA® Next Generation 9-1-1 solutions serve more than 60% of all U.S. Public Safety Answering Points, as well as Federal DoD operations globally. Our Emergency Notification solutions support the communications needs of hundreds of public and private sector organizations worldwide. As one of the most trusted solutions providers in Public Safety communications, we help people be their best in the moments that matter.

Experience the VESTA difference. Call **951.719.2100**.

For more information, please visit us on the web at: www.vestapublicsafety.com



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